

11<sup>th</sup> November 2021

### **Fareport Ofsted Inspection 19-22 October 2021**

We are delighted to announce that we had our Ofsted inspection last month and are pleased to say that it went very well. We would like to thank all our employers and learners for their support during the process and for their feedback which was excellent.

We are very proud and delighted to have been awarded an overall grade of 'Good', which was all the more rewarding given the challenging operational context of the last eighteen months.

The inspection process is very thorough and testing and as such is an excellent opportunity to receive external validation of our performance. The report highlights many strengths including high quality teaching, learning and assessment which equips learners to meet the needs of their businesses and to progress in their careers and the productive relationships between employers and Fareport colleagues.

Some specific points raised:

- *Leaders have created an ambitious curriculum and culture for apprentices, including those with additional learning needs.*
- *Trainers work well with employers to make sure that they fully understand the business requirements, and they design high-quality teaching sessions to support this.*
- *Leaders benefit from a highly experienced advisory board. The board uses its skills and experience to challenge leaders to make swift and well-considered improvements for apprentices.*
- *Leaders have made sure that subcontractors provide high-quality training to their apprentices.*
- *Leaders have made sure that they have appropriate systems in place that they use well to understand the quality of training that apprentices get.*
- *Employers are positive about the training their staff receive. They talk about Fareport as a 'trusted provider'.*
- *Leaders make sure that most employers are well informed about apprentices' progress, which helps them support their training.*
- *Trainers create effective learning environments and set high expectations for apprentices.*
- *Trainers are well qualified, experienced, and knowledgeable. They use these skills to provide high-quality teaching.*
- *Apprentices feel safe and are safe. They know how and to whom they would report any concerns they have.*

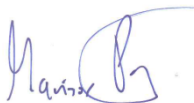
The report made just two recommendations for improvement. One area was to improve the quality of Functional Skills. Although we already have an action plan underway which includes the appointment of a new Functional Skills Trainer and developing new resources, the full impact of these measures will not be evident until Spring 2022. The other area for improvement was to provide apprentices with more access to impartial careers information, advice and guidance, which we will now implement, in consultation with our employers.

The Ofsted grading of 'Good' is in line with our own self-assessment this year. We had not self-assessed as 'Outstanding' in 2021 due to last year's dip in success rates caused by a large number of apprentices leaving work or not being released for training. These retention issues have now been largely resolved.

Overall, we are very pleased with the positive nature of the report and the main findings. If you have any questions, please do not hesitate to contact us.

The full report can be found at <https://reports.ofsted.gov.uk/provider/33/51815>

Yours sincerely



Marinos Paphitis  
Chairman



Natalie Cahill  
Chief Executive

